



# Telehealth Services

## Offering a new front door to healthcare.

Telehealth Services gives members convenient access to quality healthcare when and where they need it. By giving members access to board-certified doctors on demand by phone or video, they have easy access to the care they need from wherever they are.

With Telehealth Services, members with a broad array of healthcare issues can be diagnosed, treated and prescribed medication if necessary. Telehealth Services provides a new, more cost-effective front door to the healthcare system so members can feel better faster.

**4X**

Greater utilization over industry average

**+2.6M**

Visits annually

**2.7M**

Mobile app downloads

## How Telehealth Services works



### Initiate

The member initiates through app, web or phone.



### Request

The member requests an on-demand visit or schedules a time.



### Visit

The member visits with the physician via phone or video.



### Resolve

The physician will post a visit summary to the member's file and send a prescription to their local pharmacy if necessary.

## Benefits

### Comprehensive care

Telehealth Services can resolve a broad array of needs, including general medical services, mental healthcare, dermatology and more.

### Convenience

Members have 24/7 access by web, phone or our award-winning mobile app.

### Clinical quality

The U.S. board-certified physicians in our network have an average of 20 years' experience and deliver the highest quality care.

“[The Teladoc Health] platform provides a ‘one-stop shop’ for our members to have real-time access to care.”

HR benefits executive

“I have used Teladoc twice, and it is the most convenient and cost-effective medical care I have used. The doctors were great, and the service was excellent. My issues were resolved.”

Teladoc member

## Features



### General Medical

Convenient quality healthcare from U.S. board-certified doctors by phone or video.



### Neck and Back Care

Customized neck and back care programs with videos and access to certified health coaches.



### Nutrition

In-depth nutrition consultations and personalized guides for member-specific needs.



### Tobacco Cessation

Help from Teladoc physicians and cessation coaches who can prescribe treatment and monitor a member's progress.



### Mental Health Care

Access to licensed mental health professionals with the option to receive ongoing care from a provider of their choice.



### Dermatology

Access to board-certified dermatologists who can review imagery and prescribe approved medications within days.



### Caregiving

Allows members to add loved ones to their account and extend the same on-demand access to care.



### Sexual Health

Help finding local labs for confidential testing and results for common STIs without the need for an appointment.

## LEARN MORE

### CONTACT Employer Driven Insurance Services

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EMPLOYER DRIVEN INSURANCE SERVICES

**Teladoc**  
HEALTH

### About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.